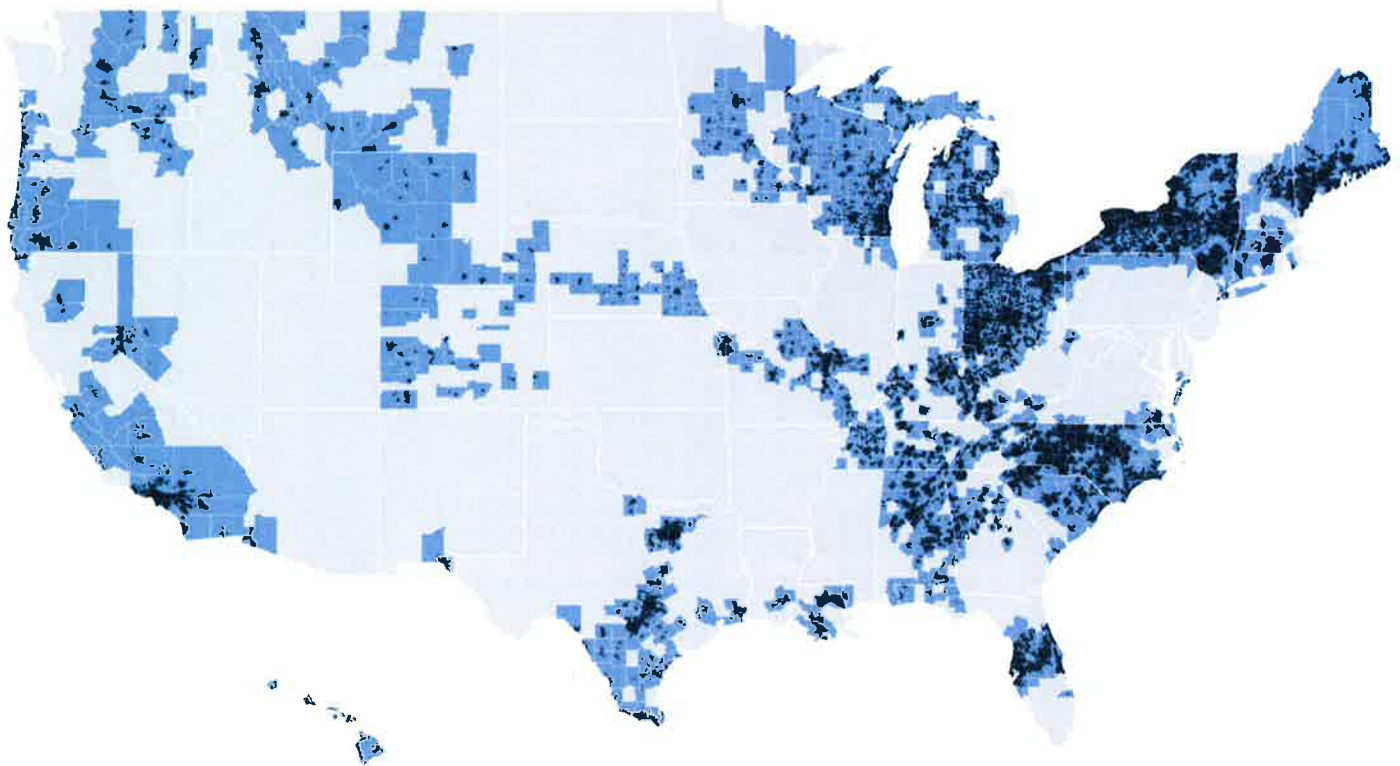


Meet Charter

Charter Communications is a connectivity company providing broadband, video, mobile, and voice services to more than **29 million customers** in **41 states** under the brand name **Spectrum**.

We're driving innovation and expanding access to broadband to ensure our customers receive the information and entertainment they want and need to succeed in today's **hyper-connected world**.



Network infrastructure passing over
52 million homes and businesses

Providing Superior Products and Services to Meet Our Customers' Needs



High Speed Broadband

Charter delivers some of the fastest starting speeds in the industry — **200 mbps** to **60%** of the homes and businesses we serve — and **100 mbps** nearly everywhere else.

Spectrum Internet Gig delivers a 1 Gbps connection (940 Mbps maximum download) across virtually our entire footprint.



Mobile

Spectrum Mobile® delivers fast, reliable mobile service to our customers from coast to coast. And now with 5G, Spectrum Mobile offers the next generation of wireless technology for an even better mobile experience for today and tomorrow.



Voice

Spectrum Voice® is one of the largest voice providers in the nation, providing unlimited local and long-distance calling.



Video

Spectrum offers free HD, with over 200 channels, on our all-digital network. Our cloud-based **Spectrum Guide** offers customers a user-friendly and intuitive navigation experience with features such as “Watchlist”, “Cast & Crew” information, and direct access to Netflix, making it easy for customers to view their favorite content.

Spectrum Guide Narration, which announces onscreen text and instructions within the guide, allows customers with visual disabilities to explore thousands of TV shows and movies.

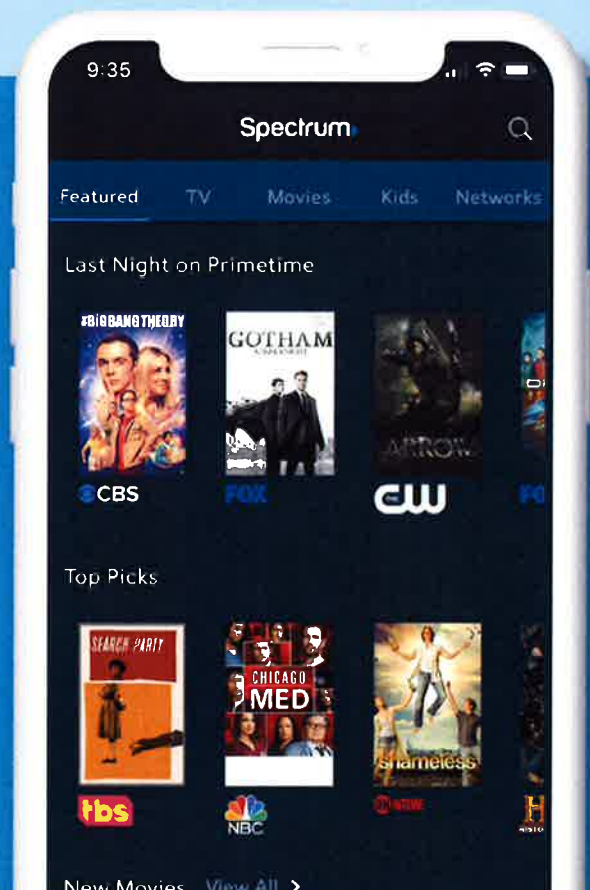
Spectrum is proud to offer diverse, multicultural programming. **Spectrum Mi Plan Latino** is one of the most robust Spanish language offerings with more than 75 Spanish language networks, along with African-American owned or themed networks like ASPIRE, Revolt, Up, Bounce TV, and The Impact Network.

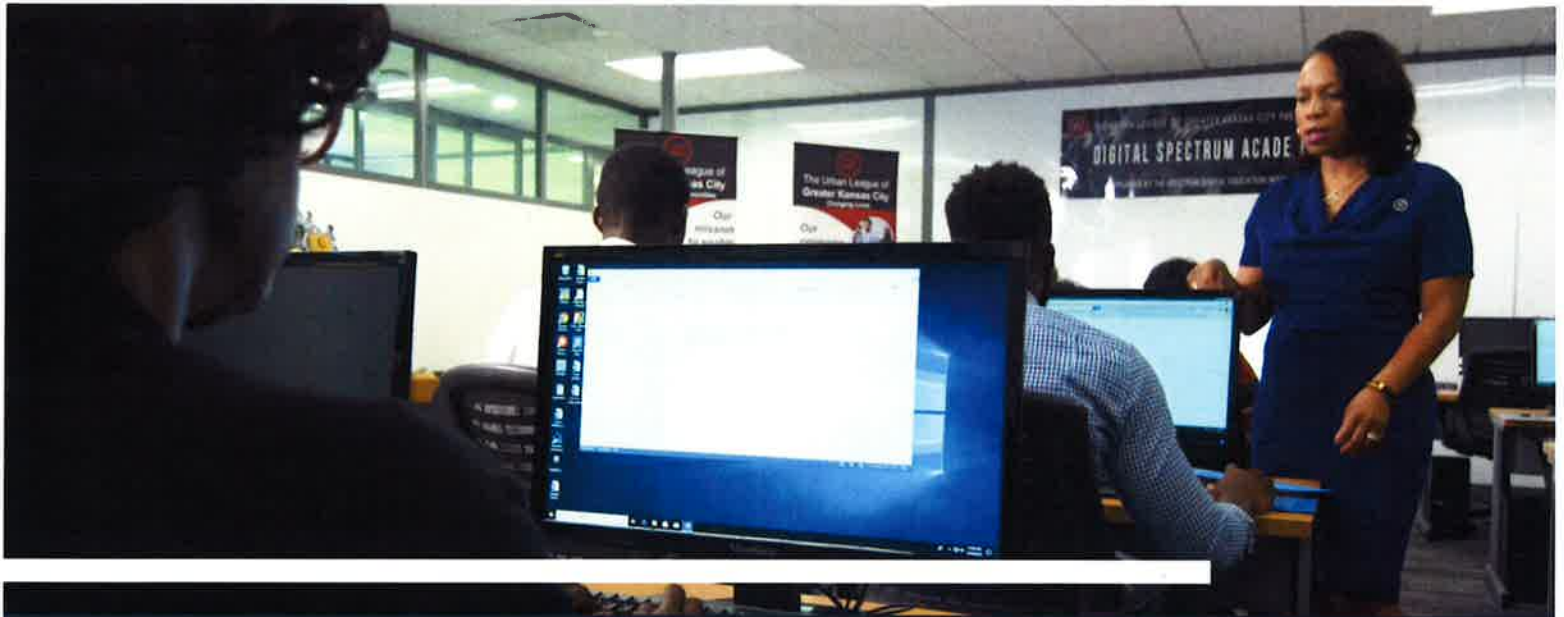
Spectrum TV® App

Spectrum TV App allows customers to access the content they want, where and how they want it on platforms including Apple TV, Roku, Android Kindle Fire, Xbox One, and Samsung Smart TV.



**Spectrum
TV App**





Strengthening Our Communities



Spectrum Internet Assist

Charter's Spectrum Internet Assist (SIA) is available to eligible households across the 41 states we serve. This low-cost broadband option for eligible families and seniors delivers the fastest speeds of any comparable industry offering (30/4 Mbps), which meets and even exceeds the FCC's definition of high-speed broadband.



Spectrum Digital Education Grants

Charter is helping close the digital literacy gap by supporting nonprofit organizations that educate community members on the benefits of broadband and how to use it to improve their lives – awarding over \$1.5 million to nonprofit organizations since 2017.